Refund/Transfer Request Form

1401 N. Midlothian Road, Mundelein, IL 60060 847.566.0650 • Fax 847.566.8557 www.mundeleinparks.org • info@mundeleinparks.org

- If the Park District cancels a class, a full refund will be issued automatically.
- Most refund requests made at least one week prior to the start of the program will receive a full refund.
- Refund requests made less than one week prior to the start of a program will need program supervisor approval.
- No refunds will be given after a program's published registration deadline.
- Once a program begins, a refund is not guaranteed.
- The program supervisor will determine any refunds approved.



- Refund requests due to illness/injury require a doctor's note.
- Refunds will not be approved on Health & Fitness Center memberships.
- No refunds will be given once a program, session, or membership has ended.
- Refunds for cash or check payments will be made by check.
- Refunds for credit card payments will be made to the same credit card used.
- Please allow two to four weeks.
- A \$5 service charge will be assessed per registrant per program.

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|---------------|-----------------|
| Last Name: | First Name: |
| Address: | City/State/Zip: |
| Primary Phone | Email: |

| Participant's Name | Program Name | Program # | # of Classes Attended | Refund or Transfer | Program # Transferring into | Amount Paid |
|--------------------|--------------|-----------|-----------------------------|-----------------------|--------------------------------|----------------|
| 1. | | | | R T | | |
| 2. | | | | R T | | |
| 3. | | | | R T | | |

Reason

Today's Date

OFFICE USE ONLY:

| Timeliness of Request | Supervisor's Approval | Refund Amount | \$5 Fee | Total Refund | Notes: (Amount to be refunded, Extra payment required, etc.) | | | |
|---|--------------------------|------------------|---------------|--------------|---|--|--|--|
| Greater than 1 week from program start or registration deadline | Not Needed | 100% | \$5 | \$ | | | | |
| Less than 1 week from start or past registration deadline | | Specify: \$ | \$5 | \$ | | | | |
| Has already started | | Specify: \$ | \$5 | \$ | | | | |
| Refund Processed By: | | | | | | | | |
| Amount Refunded: Refund to: 🗌 Check 🗍 Credit Card (last 4 digits:) 🗍 To Account | | | | | | | | |
| Transfer Processed By: | Date Processed: | | Note on Form: | | Auth#: | | | |
| Additional Payment Amount: Check Credit Card (last 4 digits:) | | | | | | | | |